



To try our best at everything we do

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Thursday 15th October 2020

Dear Parents/Carers

Update on refunds for Rand Farm Park and London Residential Visits

Firstly can I please express my sincere gratitude for your patience regarding the return of the costs of the residential visits listed above.

As communicated previously, the issue we have is that we no longer hold the money you paid. The money for Y3/4 Residential was paid in full to Rand Farm Park the and the monies paid for the Y 5/6 trip to London was used as a deposit for the substantial accommodation costs.

Rand Farm Park

We continue to work with Lincolnshire County Council's insurance team to recover the money that was lost on this trip. The moment we confirm that they will cover this we will return the money. Should any parents be suffering financial hardship and need your money returned more quickly than this please contact me in confidence to discuss.

London

We have had confirmation from the Youth Hostel Association that they are willing to return our deposit and we can therefore start to process the refunds. We expect these all to be paid by half term. If you paid by Wisepay this will be returned to the card on which you paid. If you paid in cash we will issue a cheque.

Once again, thank you for your patience. If you have any questions regarding this matter please get in touch.

Kind regards

Andrew Smith

Executive Headteacher

Our Key Values: Commitment to Achieve, Caring, Respect, Co-operation, Happiness, Independence

